

GENERAL TERMS AND CONDITIONS OF TRADE

01 PURPOSE

Ltd No is a series of collaboration with the aim to design seasonally independent and long-lasting products. These limited editions are collected, presented and sold by #B_UTOP b:uro d.es_senses - digital style office Berlin - under www.Ltd-No.net.

Ltd-No.net/01 in collaboration with bagjack is a bag collection of modified bagjack styles with an outer cover made from tarpaulin - handmade in Berlin. NOTICE! The outer material will wear out during YOUR LIFE. It is a normal process, not a fault in the material.

02 CONTRACT CONCLUSION AND DELIVERY RESERVATION

By sending your order and on delivery of the commodity by us the sales contract comes into effect. Special agreements require writing. We supply as long as stocks last, but reserve always however the right of withdrawal from contract. This is for example the case with repeated problems in delivery, sending or returning of goods.

03 ORDER

The order can take place by e-mail (shopping basket system/form) or fax (form). The order is only firm when the ordered commodity is in stock. You will receive a confirmation by e-mail, fax or telephone. If the ordered commodity is out of stock, you will be informed as well. The confirmation of your order by e-mail is an automatically generated technical confirmation without confirming the availability.

04 DELIVERY TIME

The delivery time indicated in the description of the article is not binding in principle. We deliver in general products available from stock within two working days after receipt of payment (advance payment), products which have to be manufactured are usually dispatched within 14 days. If it lasts longer than 14 days, we contact you for the confirmation of the order. We are not responsible for delivery problems due to force majeure, interruption of operation or procurement.

05 14 DAYS RIGHT OF EXCHANGE AND RETURN

If you are not content with the ordered product you can send these back within a period of 14 days (according to German online business law). We exchange the goods, write a credit note or transfer the invoice amount to you within 14 days. You do not have to give reasons for the return. However since we want to improve constantly our service, we ask you to help us by your comments in this respect. Postage expenses are returned in case of a fault on our behalf. Conditions for the returning of goods are:

- the goods must be unused (unworn) and must be originally packed.
- the return must be provided with sufficient postage, we do not accept unstamped consignment.

Please address the consignment to the address which is imprinted on the invoice receipt attached to your order. Please attach furthermore a copy of the invoice receipt and send us your bank account for possible reimbursement.

Note: If you dispatch the commodity as a small parcel, it is not insured and cannot be pursued later on - please dispatch the commodity as parcel post and keep the receipt!

06 NOTICE OF DEFECTS AND COMPLAINT

Please inform us about obvious damages, also transport damages immediately, however within one week after delivery of the commodity. After this period warranty is excluded in any case. In case of the justified complaint we refund the postage and supply replacement or transfer the invoice amount. Returns of complaints must be provided with sufficient postage, we cannot accept unstamped consignments. If you accept a damaged or broken package and the commodity is not perfect or incomplete, is this no reason of complaint. Deviations of the color of the article from the illustration on the webpage or a catalog (.pdf) are technically conditioned and are no reason for complaint.

07 DELIVERY AND POSTAGE EXPENSES

Please note the postage expenses from the table specified below. Postage expenses, taxes and customs cannot be refunded. If a consignment should take place in several parcels, we charge your share in postage expenses only once. The dispatch in Germany takes place with DHL. For orders within Germany the delivery is free of charge.

For the dispatch into countries not listed below, please contact us by e-mail (mail@ltd no.net).

20 Euro: Austria, Belgium, Czech Republic, Denmark, Finland, France, Great Britain, Greece, Hungary, Ireland, Italy, Luxembourg, Monaco, Netherlands, Poland, Portugal, Slovakia, Spain, Sweden, Switzerland

40 Euro: Canada, Estonia, Iceland, Latvia, Lithuania, Malta, Slovenia, Turkey, Ukraine, USA

08 TERMS OF PAYMENT / BANK CONNECTION

Payment by cash on delivery - only for domestic delivery

Sending COD ranks among the simplest possibilities of the purchase and at the same time to the most common kinds of mail order business. Just select ‚cash on delivery‘ at your order and pay the postman directly. Unfortunately the postman accepts only cash at present. Please note that the supplier charges a collection fee of 2 euro on which we have no influence.

Payment by advance payment

In the e-mail which you received for the acknowledgment of your order, you will find the total amount of your order as well as our account number. After the total amount remitted on our account, your commodity is sent to you depending upon availability. Please note that it is not possible for us to accept crossed cheques. If we should register no receipt after 10 days, we will cancel your order automatically and free of charge. Please indicate your order number and the name, under which you ordered on the transfer voucher. The payment is to be made by advance payment to the following account:

reference: order number and name
owner of the account: bagjack - Peter Brunsberg
name of the bank: Postbank Berlin
bank account number: 850014106
bank code number: 10010010
EBAN: DE09100100100850014106
SWIFT-BIC: PBNKDEFF

We exclude any liability for loss. The total charge indicated in your order contains the German VAT (16%).

09 RESERVATION OF OWNERSHIP

The commodity remains property of Ltd-No.net/bagjack up to complete payment.

10 DATA SECURITY

Ltd-No.net/bagjack puts your personal data exclusively to the purpose of executing the order at the disposal to third parties. The personal data necessary for business transactions are treated confidentially. We point out that we use, store and process, as far as this is necessary for normal business transaction, the data received in connection with your order. In order to correct or delete your data, please send an informal e-mail to us (mail@ltd no.net).

11 OPERATOR OF THE WEBSHOP AND SUPPORT

Ltd-No.net c/o # B_UTOP

Prinzessinnenstr.16	T. 0049 (0)30 4400 9383	http://www.ltd-no.net	http://www.b-utop.de
D-10969 Berlin	F. 0049 (0)30 4400 9382	email: mail@ltd-no.net	email: ltd@b-utop.de

Ltd-No.net/01 in cooperation with bagjack - handmade in Berlin

Brückenstrasse 1	T. 0049 (0)30 6128 7733	http://www.bagjack.com	
D-10179 Berlin	F. 0049 (0)30 6128 7734	email: order@bagjack.com	UST-ID: DE 136870297

FOR FURTHER INFORMATION OR QUESTIONS PLEASE CONTACT US

Mon-Fri 10 am to 6 pm	phone	0049 (0)30 6128 7733	
any time	e-mail	mail@ltd no.net	(information)
	e-mail	order@bagjack.com	(concerning your order)